

How to Update the C15 Software

IMPORTANT:

Please save your preset banks before installing the update!

The most convenient way is to use the menu entry "Save all Banks as Backup File..." in the graphical user interface or with "Backup" and "Save all Banks..." in the Setup menu in the Panel Unit display.

Do not power off the C15 during the update installation!

An interruption of the power in this phase can cause irreversible damage.

Steps to proceed:

- Download the update installer ("nonlinear-c15-update.tar") to your computer.
- Copy the file to the root folder of the USB memory stick that was delivered with the C15. (Other memory sticks will not work for updating.)
- Switch off the C15 and plug the memory stick into the USB connector at the backside of the C15.
- Switch on the C15. During the boot process the small display will show "updating..." and a sequence of other messages about the steps executed by the installer.
- When the update and boot process has finished, please switch off the instrument, remove the memory stick and switch it on again.

Please note:

- During the update process the file on the memory stick is automatically renamed to "nonlinear-c15-update.tar-copied". Please delete this file before using the stick for another update.
- All downloaded update files have the name "nonlinear-c15-update.tar", which is the file name required by the C15. If you want to store different updates on your computer, please keep them in separate folders or rename them to identify them later.
- For information about a software version please read the "What's New" (pdf) that can be found on the download page next to the update installer.
- You can check the current software versions in the "System Info" section of the Setup. For this press the "Setup" button on the Edit Panel or the "Setup" entry in the view menu of the graphical user interface and select "System Info". Here you find the "UI Software Version" and the "RT Software Version".
- If during the install process an error message appears in the display, the update is probably not fully completed. In this case please repeat the installation. Rename the installer file to the original name, plug in the USB stick and start the C15 again. If this is without success please contact us. On the USB stick you will find a log file which you can send us to help us analyzing the problem.